

Vendor Documentation Checklist

Ask vendors to provide the following:

- Information about how the current product version conforms** to the Web Content Accessibility Guidelines 2.0 (WCAG 2.0), Level A, and Level AA standard.
- Formal documentation** (VPAT, Accessibility Conformance Report, etc.) regarding the current level of conformance with the WCAG 2.0, Level A, and Level AA standards from the past 12 months.
- Contact information** for the designated representative at the company to address issues, questions, or the resolution of accessibility barriers in the application.
- Description of processes** used to evaluate and remediate accessibility issues as part of the software development lifecycle, including any tools and/or assistive technologies used as part of the review process.
- Description of automated and manual accessibility testing** procedures performed when evaluating the accessibility of an application.