1. Check the equipment.

Before you begin, ensure your box contains a Stanford Residential Gateway, an Ethernet patch cord, and a power adapter.

2. Go to the spot where you want to set up your equipment.

After ensuring all the contents are there, bring the equipment to the location of the wall jack where you’ll complete the set up. This should be the same wall jack that you indicated you would use when you ordered your service.

3. Connect the Ethernet patch cord.

Plug one end of the Ethernet patch cord into the wall jack and connect the cable port at the other end to the black jack labeled WAN on your gateway.

4. Connect to power.

Plug in the power adapter to the wall first and then plug it into the labeled power port on the back of your gateway.
5. **Wait for the internet light.**

Your gateway is now powering up and going through a connection cycle. You will see the WAN and INTERNET lights start to blink and flash. Wait for the lights to turn solid white to indicate activation is complete. Be patient, as this process can take several minutes.

![Internet Light](image)

*Note: If no lights come on when you plug in the power cable, press the power button on the side.*

6. **Confirm connectivity.**

Any wired device can be connected to the yellow ethernet ports on the back of the Stanford residential gateway. Complete the steps in Option 1 or Option 2 to connect to the network and confirm your service. If you do not get connectivity, call or text the technician for assistance.

**Option 1: Connect your personal Wi-Fi router.**

Unplug your personal Wi-Fi wireless router from the yellow port of your old cable modem (Fig. A) and plug it in to any of the four yellow jacks on your gateway (Fig. B). Restart/reboot your wireless router/wireless access point by pressing the power button. Wait for the lights to stop flashing. When the internet status light turns solid, the router has completed the reboot process. Confirm your computer and wireless devices have internet connectivity. Some devices may need to be restarted.

**Option 2: Connect your device.**

Plug one end of a network cable into your computer and the other end into one of the four yellow jacks on your gateway (Fig. B). Open a web browser and confirm your device is connected to the internet.

![Device Connection](image)

7. **Unplug your old cable modem.**

Once you’ve confirmed your service is working, unplug the cables from your old cable modem (the device that your wireless router/wireless access point or computer was plugged into previously). If possible, collect the cable modem power cord.

8. **Check television service.**

If you have television service, turn your television on and ensure the service is working. If your service isn’t working, call or text the technician for assistance.

9. **Return your old cable modem.**

Place your old cable modem into the same box that your gateway equipment came in. Place it outside your door and call or text the technician to say the box can be picked up.