

Position Paper - Forwarding email to non-Stanford accounts

Position Title	
Position Audience	Stanford Faculty, Staff, and Students
Contact	Information Security Office (https://stanford.service-now.com/it_services?id=sc_cat_item&sys_id=f7ae081a13bce2008a9175c36144b0ad)
Position Release Date	December 2018
Last Update	Initial Posting

Problem Statements

1. Configuring Stanford email accounts to auto-forward to non-Stanford email systems may expose the University to substantial regulatory compliance penalties (as those services are not under contract with Stanford).
2. Those who interface with Stanford personnel via email expect to see stanford.edu email addresses. Anything else triggers justifiable scepticism as to the authenticity of the sender.
3. Misdirected messages that go outside of the Stanford email system have no chance of being retracted.

ISO Position

Stanford email accounts should not be configured to forward messages to non-Stanford email accounts.