Cisco Jabber for Android

Connection Icons
The icons in your status bar describe what your connection status is.

- Cisco Jabber for Android is connected to your corporate calling system and the Internet calling features are available.
- Cisco Jabber for Android is not connected to your corporate calling system and the Internet calling features are unavailable.
- Cisco Jabber for Android has an active call.
- Cisco Jabber for Android has a call on hold.
- Cisco Jabber for Android has an error.
  Drag the status bar to view details about the error. For some error messages, you can tap the notification message to go to an associated screen or popup window to try to resolve the error.

When your Jabber Client is connected and ready to use, it will appear like this:

Working with Calls

Placing a Call
There are several ways of placing calls either as you would from your desk phone or from your mobile phone.

**Step 1.** Enter a phone number using one of the following techniques:

<table>
<thead>
<tr>
<th>From Android Contacts:</th>
<th>Dial an Ext. Number:</th>
<th>Dial Full Outside Number, plus 9.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>84444075</td>
<td>902088244075</td>
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</table>

**Step 2.** Select Call and then select Call using Cisco Jabber to place the call over VoIP.

Holding a Call
To put an active internet call on hold:

**Step 1.** Select the Pause symbol.

When a call is on hold the background appears yellow..

The active call is put on Hold.

Making a Second Call
Cisco Jabber for the Android allows more than one call at a time. Follow the instructions below to make another call during an active VoIP call:

**Step 1.** Select More > Add call to launch the phone dialer on your Android.

**Step 2.** Enter a number or select a contact and then select Call (the second call will be automatically placed through the Communications Manager).

**Step 3.** To swap between active and held calls, select Swap.
Transferring a Call
An active Cisco Mobile VoIP call can be transferred to any number. The following steps show how to transfer a call:

Step 1. In an active call select More > Transfer. The other party on the call will be placed on hold until the transfer is complete.

Step 2. Enter the number to transfer to using any of the supported dialing techniques:
- Search for contacts to find the number
- Enter an internal extension number
- Enter full phone number

Step 3. Select Call. Once it is answered the Cisco Jabber client will show 2 active calls.

Step 4. Select Show Actions > Complete Transfer and the call will be moved.

Sending a Call to your Mobile Network
When you will be leaving the WLAN coverage area and you are currently on an active Cisco Jabber VoIP call, you can transfer the VoIP call to your cell number. Follow these steps to send a call to your cell number:

Note: For this functionality to work, you must have Cisco Unified Mobility: Single Number Reach configured on your CUCM account.

Step 1. In an active call select More > Use Mobile Network
The other party on the call will be placed on hold until the transfer is complete.

Step 2. Your cell number will be called.

Step 3. Answer the call and the Cisco Jabber client will automatically close.

Tip: Use mobile network to continue the call whenever you will be leaving the WLAN coverage area.

Making Conference Calls
You can connect an active call to a held call to make a conference call. Up to five participants (including you) are allowed in a conference call.

Step 1. To start a conference call, you must first have two calls connected to Cisco Mobile.

Step 2. Select Merge

Step 3. (Optionally) Call another person and then repeat Step 2 above.