

AT&T WorldSM

hello world

Connect to every corner of the globe with
International Long Distance and Roaming

**"Best Mobile
Phone Coverage
in the World."**

– Awarded by
Business Traveler,
Dec. 2011/Jan. 2012 issue

International Long Distance

When you are dialing from the U.S.

Direct dialing from your AT&T wireless phone provides convenience and easy-to-use benefits you can't get with calling cards:

- Direct dialing – no need to remember PIN or routing phone numbers
- Premier call quality
- No maintenance fees, connection fees or expiration dates

To dial internationally from the U.S. on your wireless phone, simply dial "+" (or 011) followed by the country code and the local number you wish to call. Note that when calling certain countries such as Canada, Jamaica and many other Caribbean locations, an international dialing feature is not required. Just dial "1" plus the local number you wish to call.

AT&T World Connect® \$3.99/Month

LOW international long distance rates from your wireless phone to more than 220 countries from the U.S.

Sample AT&T World Connect International Long Distance Rates (per minute)

Country	To Wireline ¹	Country	To Wireline ¹
United Kingdom	8¢	Spain	9¢
Japan	9¢	Brazil	15¢
Australia	9¢	China	15¢
France	9¢	Dominican Republic	18¢
Germany	9¢	Canada	19¢
Italy	9¢	Philippines	23¢
Israel	9¢	Bahamas	25¢
Mexico	9¢	India	32¢
Netherlands	9¢	Jamaica	36¢

Rates effective as of 11/1/08.

For more information, including a list of countries and rates, visit att.com/global.

¹ Calling or messaging to some countries may not be available. Calls to wireless numbers and numbers for special services, such as Premium Rated Services, may cost more than calls to wireline numbers.



International Messaging

When you are sending messages internationally

International Messaging Packages

Messaging is a convenient and cost-effective way to keep in touch with family and friends. AT&T offers affordable packages and pay-per-use rates for reaching those who are living abroad and for keeping in touch with those back home while you are traveling overseas.

Messaging from the U.S.

If you are in the U.S. and want to send a message to an international wireless number, you'll need to use International Long Distance messaging. AT&T offers 2 options:

International Long Distance Messaging 100 Package

- Send 100 text, picture or video messages from the U.S. to an international wireless phone number.
- Text messages can be sent to more than 190 countries. Picture and video messages can be sent to more than 120 countries.
- \$10/month – savings up to 80% over pay-per-use rates.
- Overage rate is 20¢ per message.
- For more information, including a list of countries and carriers available, visit att.com/text2world.

International Long Distance Messaging Pay-Per-Use Rates

	Sent	Received
Text	25¢	20¢ or deducted from your domestic messaging package
Picture/Video	50¢	30¢ or deducted from your domestic messaging package

Messaging from Outside the U.S.²

If you want to send a message to a wireless number when traveling outside the U.S., Puerto Rico or U.S.V.I., you'll need to use International Roaming messaging. Domestic messaging capability is required. AT&T offers 2 options:

Global Messaging Packages

- Messages – text, picture or video – can be sent from more than 130 countries.*
- Packages apply to messages sent. Domestic rates apply to messages received while abroad.
- For more information, visit att.com/worldpackages.

Available Messaging Packages

	Monthly Charge	Messaging Allowance	Overage per Message
Global Messaging 50	\$10	50	40¢
Global Messaging 200	\$30	200	35¢
Global Messaging 500	\$50	500	25¢

International Roaming Messaging Pay-Per-Use Rates

	Sent	Received
Text	50¢	20¢ or deducted from your domestic messaging package
Picture/Video	\$1.30	30¢ or deducted from your domestic messaging package

* For a list of countries, visit att.com/globalcountries.



² Compatible device required. See Rate Plan Brochure for details.



International Roaming

When you are traveling outside the U.S.

Voice

Take wireless service from AT&T with you as you travel to more than 225 countries. With AT&T, you can be reached on the same wireless number you use in the U.S. Stay in touch with the largest global coverage of any U.S. carrier.†

† The most phones that work in the most countries.

AT&T World TravelerSM \$5.99/Month

Get OUR BEST roaming rates in more than 150 countries.

Sample International Roaming Rates (per minute)		
Country	AT&T Pay-Per-Use Rates	AT&T World Traveler Rates
Canada	79¢	59¢
Mexico	99¢	59¢
France	\$1.39	99¢
Germany	\$1.39	99¢
Italy	\$1.39	99¢
United Kingdom	\$1.39	99¢
Australia	\$1.69	\$1.29
Jamaica	\$2.29	\$1.69
Dominican Republic	\$2.29	\$1.69
Japan	\$2.29	\$1.69
Brazil	\$2.29	\$1.99
China	\$2.29	\$1.99
Singapore	\$2.89	\$1.99

Rates effective as of 1/21/11.



Data

Use your wireless device from AT&T to connect to the Internet and your email in more than 210 countries.³

Pay-Per-Use International Data Rates

\$.015/KB in Canada; \$.0195/KB in the rest of the world.

International Data Options

Data Global Add-Ons for all mobile devices including Smartphones, Tablets and Laptops.

One-month minimum required. Must be added to an existing domestic data plan.

Price	Includes	Other Countries
\$30/mo.	120 MB in over 130 countries* Overage: \$30/120 MB	\$.0195/KB
\$60/mo.	300 MB in over 130 countries* Overage: \$30/120 MB	\$.0195/KB
\$120/mo.	800 MB in over 130 countries* Overage: \$30/120 MB	\$.0195/KB

Pay-As-You-Go Data Packages for iPad® and Laptops

Data Global Add-On packages are available to purchase on an as-needed basis. You can prepay for data usage and avoid overage charges.

- For iPad, on the device tap Settings/choose Cellular Data.
- For laptops and other tablets, visit att.com/buyasession.

* For specific countries and carriers, please visit att.com/globalcountries.

For Business Customers

Enterprise Email

Business customers can take advantage of enterprise-class wireless email solutions to stay in touch.

Ask your IT organization which solutions your company supports. Then have a sales representative show you the compatible smartphones and a domestic DataProSM Enterprise plan required for corporate email, company intranet sites and business applications.

³ Compatible device required.



Canada and Mexico Packages

Packages for Canada and Mexico

AT&T makes it simple to stay in touch with friends and family for less while traveling in Canada or Mexico. We offer discount options for calling to and from Canada and Mexico – regardless of how frequently you call or travel there.



For the occasional caller and traveler to Canada

AT&T CanadaSM \$4.99/month⁴

- **59¢ per minute** while traveling in Canada
- **9¢ per minute** when dialing from the U.S. to Canada



For the occasional caller and traveler to Mexico

AT&T MexicoSM \$4.99/month⁴

- **59¢ per minute** while traveling in Mexico
- **9¢ per minute** when dialing from the U.S. to Mexico wireline

For the frequent caller and traveler to Canada or Mexico

Get the benefits of AT&T Nation Plans, plus no more long distance or roaming charges between either the U.S. and Canada or the U.S. and Mexico. Ask a sales representative for rate plan options and details.

For the visitor to Canada or Mexico

With AT&T Canada and Mexico Travel Minutes, get an allotment of voice minutes to use from Canada and Mexico. Choose from the following options:

Monthly Charge	Included Minutes (applies to voice usage in Canada & Mexico)	Per-Minute Overage Rate (applies to voice usage in Canada & Mexico)
\$24.99	50 (\$.50/minute)	\$.79
\$49.99	125 (\$.40/minute)	\$.59
\$99.99	275 (\$.36/minute)	\$.49
\$199.99	800 (\$.25/minute)	\$.39

If you remove the package before your monthly bill cycle ends, the included monthly minutes allotment will be reduced proportionately.

AT&T WorldSM Advantages

Wherever the world takes you, AT&T World connects you with the best technology, low rates and the widest coverage on earth. The GSMTM wireless network is the world standard, allowing you to stay connected to people and information around the globe.

- AT&T offers a large selection of discount voice, messaging and data packages to meet your needs whether you dial internationally from the U.S. or travel abroad with your wireless device.
- Call more than 220 countries from the U.S.
- Enjoy the broadest global coverage* of any U.S. wireless provider with voice roaming in more than 225 countries and data access in more than 210 countries.
* The most phones that work in the most countries.
- While traveling abroad, you can be reached at your regular wireless number.
- Keep in touch with international text, picture and video messaging from the U.S. and while abroad.
- Choose from the most robust collection of world phones and devices, including 2100 MHz phones for travel to Japan and South Korea.
- Enjoy fast EDGE networks in more than 180 countries, and high-speed 3G networks in more than 165 countries and growing, including Japan, Mexico, the U.K. and Canada.

Know Before You Go

Follow these tips before you leave the U.S.:

1. Visit att.com/travelguide to see if service is available where you'll be traveling and if your wireless device is compatible.
2. Verify that your wireless account is set up for International Roaming by calling **1-866-MOBILITY**.
3. For dialing instructions, country lists, pay-per-use and discounted rates and more, visit att.com/global.
4. For information on how to keep charges predictable when using data abroad, visit our travel tips at att.com/wirelesstraveltips.

⁴ Outside this destination, pay-per-use rates apply.



FAQs and How-To's

Q. How do I get International Services added to my account?

A. It's easy. If you do not already have International Services, just contact your sales representative or call **1-866-MOBILITY**, and say you are interested in activating International Services on your account. Or, if you have Internet access, go to **att.com**. Set up or log in to your myatt account. Go to "Manage Features." Scroll down to International Features and select those you wish to add to your line of service.

Certain restrictions apply.

Q. How do I make an international long distance call from the U.S.?

A. Enter "+" (or 011) followed by the country code and local number you wish to call.

Important Note: When calling or sending text messages to certain countries such as Canada, Jamaica and many other Caribbean locations, an international dialing feature is not required. Simply dial "1" plus the local number of the recipient.

Q. Where do I find country codes and rates for dialing internationally from the U.S.?

A. For a complete list, please visit **att.com/global**.

Q. How do I dial a "local" number while roaming internationally?

A. In most countries, dial the local number just as you would from a wireline phone in that country.

Q. How do I place a call or send a text, picture or video message back to the U.S.?

A. Enter "+" then "1" followed by the area code and the number you are contacting. With most GSM™ devices, the "+" sign will appear if you press and hold the "0" key.

Q. How do I contact International Customer Service while traveling abroad?

A. When traveling outside the U.S., call +1-916-843-4685 24 hours a day/7 days a week (a free call from your wireless phone).

Q. How am I charged for calls made and received while traveling abroad?

A. You will incur a flat, per-minute, roaming airtime charge for calls placed and received while traveling abroad. Additional charges may apply for emergency or directory assistance calls.

Q. How do I check voicemail messages while roaming abroad?

- A. 1. Press and hold the voicemail retrieval key on your phone (this is typically the "1" key).
2. Interrupt your personal greeting by pressing the "*" key and enter your voicemail password.†

Important Note: In some cases, you may reach the main voicemail system greeting. If so, just enter your 10-digit wireless number, and then follow step 2.

† You can reset your password by calling Customer Care at 611 or 1-800-331-0500 (in U.S.) or +1-916-843-4685 (outside U.S.) or at **att.com/myatt**.

International roaming charges will apply.

Q. Do I need a special phone when traveling to Japan or South Korea?

A. Yes, you'll need a phone that operates on 3G technology at 2100 MHz to roam in Japan and South Korea. AT&T sells multiple phones for worldwide travel, including devices that work in Japan and South Korea.

Q. Can I use my wireless phone while on a cruise?

A. Yes. AT&T offers wireless voice, messaging and data service on more than 250 major cruise ships. The cruise ship voice rate of \$2.49/minute applies. Pay-per-use rates apply for messaging or data usage while on board. For details, check **att.com/global**.



FAQs and How-To's

(Continued)

Q. Can I send text messages and access data services while traveling abroad?

A. Text messaging is typically available in all countries in which AT&T has international voice roaming service (more than 225 countries). Picture/video messaging and GPRS data services are available in more than 210 countries. High-speed 3G data service is available in more than 165 of those countries. For details, check att.com/global.

Q. How am I charged for data usage outside the U.S.?

A. International roaming rates apply for any voice or data usage outside our domestic coverage area. International data usage is not included as part of your domestic data plan. We suggest signing up for one of AT&T's Data Global Add-On Packages that can save you money on your international data usage. For details, please visit att.com/worldpackages.

Q. What steps should I take if my data services are not registering upon my arrival abroad?

- A. If you are having difficulty using data services outside the U.S., try these trouble-shooting steps:
1. For smartphones: Remove battery and reinsert.
 2. Try manual scanning (not available in Canada or Mexico): Settings > Options > Network > Change network selection to manual > Click scan for new network. From the list of networks that appears, select a network other than the one on which you are currently registered.
 3. For PC cards: Remove card; reboot computer; reinsert card.

If you try the steps above and are still experiencing problems with data, please call +1-916-843-4685.

Q. How can I keep my data charges predictable when I use my device outside the U.S.?

- A. Here are some easy ways to help you manage international data charges when you travel abroad
1. Purchase a Data Global Add-On Package. Visit att.com/worldpackages for details.
 2. Track your usage upon arrival abroad. If your device doesn't offer an embedded usage tracker, you can use the myAT&T app or download a third-party data-tracking app.
 3. If you don't want to receive email automatically, disable your device's auto-check functionality. You can then utilize Wi-Fi® to manually check email.

For more information on these tips and to view tips for other smartphones, tablets and laptops, visit att.com/wirelesstraveltips.



AT&T WorldSM Quick Reference Guide



When outside the U.S.

Call International Customer Care 24 hours a day/7 days a week at **+1-916-843-4685** (a free call from your wireless phone).



Making calls and sending messages while outside the U.S.

- Calls or text, picture or video messages to the U.S.: Dial "+" (1) (area code) (local number)
- Calls or messages to another country: Dial "+" (country code) (local number)

Tip: With most GSM phones, the "+" key will appear on your screen if you press and hold down the "0" key.



Making calls and sending messages from the U.S.

- Calls to another country: Dial "+" (or 011) (country code) (local number)
- Calls to Canada and many Caribbean locations: Dial "1" (area code) (local number)



Checking voicemail while outside the U.S.

1. Press and hold the voicemail retrieval key on your phone (typically the "1" key).
2. Interrupt your personal greeting by pressing "*".
3. Enter your voicemail password.

Note: In some cases, you may reach the main voicemail system greeting. Just enter your 10-digit wireless number and then follow steps 2 and 3. International roaming charges will apply.



Accessing an international network

- Before traveling, an International Roaming feature must be activated on your account.
- If you experience service issues, turn your phone off for one minute, then back on.
- Be sure your phone's frequency band is set to "automatic."
- If you are not receiving email, detach your smartphone battery and then reinsert it.
- If your PC card is not registering, remove the card; reboot computer; reinsert PC card.



International Services Terms and Conditions

Certain eligibility restrictions apply which may be based on service tenure, payment history and/or credit. Rates are subject to change. For countries, rates and additional details, see att.com/global. **International Long Distance:** International rates apply for calls made and messages sent from the U.S., Puerto Rico and U.S.V.I. to another country. Calling or messaging to some countries may not be available. Calls to wireless numbers and numbers for special services, such as Premium Rated Services, may cost more than calls to wireline numbers. If a customer calls an overseas wireline number and the call is forwarded to a wireless number, the customer will be charged for a call terminated to a wireless number. International Long Distance calling rates are charged per minute and apply throughout the same footprint in which the customer's airtime package minutes apply. **International Long Distance Text, Picture & Video Messaging:** Additional charges apply for premium messages and content. Messages over 300 KBs are billed an additional 50¢/message. For full details on Messaging, see att.com/wirelesslegal. For a complete list of countries, please visit att.com/text2world. **International Roaming:** Compatible Device required. Your plan may include the capability to make and receive calls while roaming internationally. AT&T, in its sole discretion, may block your ability to use your Device while roaming internationally until eligibility criteria are met. International roaming rates, which vary by country, apply for all calls placed or received while outside the U.S., Puerto Rico and U.S.V.I. Please consult att.com/global or call 611 or 1-800-331-0500 for a list of currently available countries and carriers. All countries may not be available for roaming. All carriers within available countries may not be available on certain plans or packages. Availability, quality of coverage and services while roaming are not guaranteed. When roaming internationally, you will be charged international roaming airtime rates including when incoming calls are routed to voicemail, even if no message is left. Substantial charges may be incurred if Device is taken out of the U.S. even if no services are intentionally used. Billing for international roaming usage may be delayed up to three billing cycles due to reporting between carriers. Taxes are additional. If you want to block the ability to make and receive calls or use data functions while roaming internationally, you may request that by calling 1-916-843-4685 (at no charge from your wireless phone). **AT&T Canada and Mexico Travel Minutes:** Package and overage rates apply only in Canada or Mexico. If you remove the package before your monthly bill cycle ends, the included monthly minutes allotment will be reduced proportionately. **International Data:** International data rates apply to all data usage outside the U.S., Puerto Rico and U.S.V.I., including accessing cloud-based services to upload/download/stream content. Many Devices, including iPhone, transmit and receive data messages without user intervention and can generate unexpected charges when powered "on" outside the U.S., Puerto Rico and U.S.V.I. AT&T may send "alerts" via SMS or email, to notify you of data usage. These are courtesy alerts. There is no guarantee you will receive them. They are not a guarantee of a particular bill limit. Receipt of Visual Voicemail messages are charged at international data pay-per-use rates unless customer has an international data plan/package, in which case receipt of Visual Voicemail messages decrement Kilobytes included in such plan/package. **Data Global Add-Ons and Global Messaging Packages** require that domestic data or messaging capability be in place. Rates apply only for usage within "roam zone" comprised of select carriers. Within the roam zone, overage rate applies if you exceed the MBs allotted for any Data Global Add-On or the messages allotted for any Global Messaging Plans/Packages. International roaming pay-per-use rates apply in countries outside the roam zone. See att.com/globalcountries for current roam zone list. For terms and conditions that apply to all data and messaging plans/packages, see att.com/wirelesslegal. **Cruise Ship Roaming:** Cruise ship roaming rates apply for calls placed or data used while on the ship. **Export Restrictions:** You are solely responsible for complying with U.S. Export Control laws and regulations and the import laws and regulations of foreign countries when traveling internationally with your Device. **Intellectual Property:** The GSM lettermark is a trademark of the GSM Association. iPhone and iPad are registered trademarks of Apple, Inc. © 2012 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property. All other marks contained herein are the property of their respective owners.

